



## Customer Success Story

# Pallet & Package Management Industry Leader Utilizes Dynamics 365 Finance & Operations to Deliver Exceptional Customer Experiences

## About the Client

The client is a Native American-owned corporation that provides pallet management and packaging services to many Fortune 500 companies throughout the United States and Canada.

## Solution

- DemandDynamics initially identified and flagged multiple vital enhancements that are missing to fulfill their current business needs.
- Enhanced client's Dynamics 365 Finance & Operations environment by creating financial reports to support client's expanding financial operations and helped them resolve multiple processing issues affecting their accounts payable remittance, freight calculations, and purchase orders.

## Benefits

- ✓ Client can now easily monitor the performance of their financial operations in real-time, predict future outcomes, and make data-driven decisions.
- ✓ Empowered users with reports, dashboards, and data
- ✓ Single source of truth for financial information