



Empowering **Manufacturing** Excellence: How **Dynamics 365** Transforms a Leading Apparel Producer into a **Customer-Centric Powerhouse**

About the Client

A leading wholesale producer and seller of premium quality blank apparel is on a mission to “Make the best shirts on earth”. The company has an international consumer base as a leading wholesale manufacturer of Shirts in the apparel industry.

Business Requirement

- Systematise suppliers and customers to achieve greater efficiency.
- Rationalize the client needs to evaluate their requirements in order to find the best fit for support and enhancement of its D365 F&O environment.
- Make the user's daily standard process easy.
- To make the business process well organised and unidirectional with precision.
- Shape their application more practical and user-friendly.
- Minimize the use of external file references and improve system performance.
- Reduce the risk of redundancy and manual error and automate the process.
- Align the business process and train key users on usability.
- Ability to view critical details of the product, customer or supplier in an organized and aligned way.
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Solution

- ✓ Consultation of business experts to bridge the gaps and aid to define a fluid business process.
- ✓ Extend the application to bring in more efficiency to the key users.
- ✓ Expert advice on the D365 F&O business process for smooth and intact flow of operation.
- ✓ Devoid the usage of external file (Excel file) and substitute them with solutions within the D365 application.
- ✓ Created user validations for precise performance.